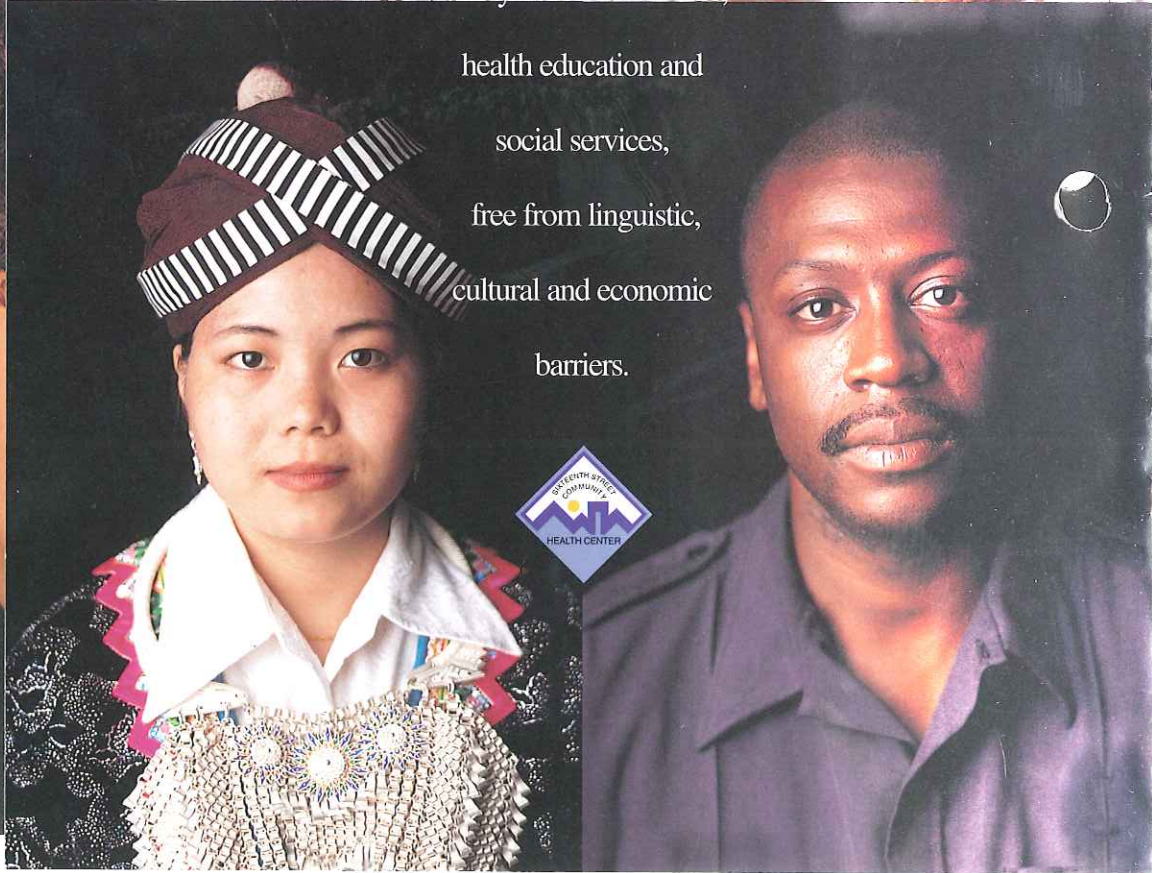


MISSION

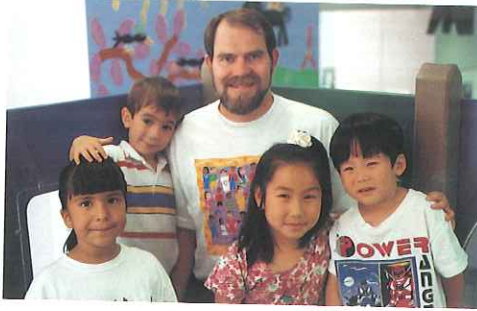
To improve the health
and well-being of
Milwaukee's near
South Side residents
by providing quality
family-based health care,



health education and
social services,
free from linguistic,
cultural and economic
barriers.



A MESSAGE FROM THE CEO



The Sixteenth Street Community Health Center's 25th year has been a successful one. As a community-based health center, we are growing to meet the needs of the people in our neighborhoods.

I am enthused by the growing community and corporate support for the many programs and services at Sixteenth Street Community Health Center. The Center continues to receive funds from federal, state and local government, in addition to a number of Milwaukee's foundations and businesses. Our Center represents the cultural diversity



of this community, both in the people who rely on

us for their health care and in the staff who provide the services. The skill and dedication of our staff is reflected in the trust that

In 1994, we recorded more than 57,000 patient visits, 23,000 involved children.

our neighbors and supporters place in us.

In 1994, we recorded more than 57,000 patient visits, 23,000 involved children. Without our clinic, most of these clients would have no other access to health care services. This growing need for our services presents many challenges. I'm pleased to say that the Sixteenth Street Community Health Center has successfully addressed these challenges.

We continue to be recognized as

a national model for our innovative approaches to cost-effective, community-based health care.

As we look ahead, the demands for our services will increase. I look forward to the continued partnership with government leaders and other individuals who have helped us respond to the

needs of our community.

The innovative

approach to neighborhood health care is one example of a

successful partnership that works. As our Center and other community health centers play a greater role in meeting people's health care needs, I

know this community will support us, keeping Milwaukee at the forefront of the changing landscape of our country's health care system.

John Bartkowski,
Chief Executive Officer

Dr. Marilyn Gaston, Assistant
Surgeon General. Dr. Gaston
applauded
the building
of Managed
Care
networks

between our Center, the City of
Milwaukee, community organiza-
tions, hospitals and insurance
companies. We are committed to
implementing programs that make
economic sense and help to
reduce the public and private costs
of health care.

We continue to see a
tremendous growth in the number
of adolescents who receive health
care through our School-Based
Health Center at South Division
High School. Over 800 students
were provided with health services
at the Center during the 1994
school year. Because students
are taking an interest in fulfilling
their health needs at an early age,
long-term and more expensive
health care can be avoided,
resulting in an improved overall
quality of life.

As we look ahead,

we believe technology will continue
to play a crucial role in improving

**We are committed to implementing
programs that make economic sense
and help to reduce the public and
private costs of health care.**

the quality of services we can
provide to clients. The Internet
and other computer technology

The Sixteenth Street
Community Health Center is
recognized for its unique approach
to solving neighborhood health
problems. The working
partnerships we have established
with city, county, state and
federal legislators, corporations,
foundations, community-based
organizations, health care



will educate our staff on the
latest health care issues that

can potentially impact
the people in our
neighborhoods.

providers and health insurers will
assist us in continuing to provide
quality health care to the near
south side community well into
the Twenty-First Century.



“The Sixteenth Street Community Health Center is a community-based public/private partnership which serves as a national model for health care reform efforts.” Federal officials, like Health and Human Services Secretary Donna Shalala, quoted above, have nationally recognized the Sixteenth Street Community Health Center for its innovative approach to fulfilling the diverse health and human service needs of the residents living in our surrounding community. For more than 25 years, our Center has been providing quality, cost-effective health care to clients who have no other access to services due to the difficult economic, cultural, and linguistic barriers that they face.

NATIONAL MODEL



Eric, a six-year-old Hispanic boy, has been an ongoing patient of Sixteenth Street. He was diagnosed with epilepsy and is followed by our pediatric case manager and pediatricians. Eric is also treated by a neurologist at Children’s Hospital because of his condition. Recently, he complained of stomach pains, and suffered from a major seizure. Eric was given a CAT scan and a large abnormality was discovered in his brain. The abnormality was originally diagnosed as a brain tumor. However, Sixteenth Street pediatricians felt it may be a brain abscess, as opposed to the more serious tumor diagnosis. His brain abscess was confirmed through a follow up CAT scan. Surgery was performed on Eric to drain the abscess and he is in full recovery. Eric continues to be followed by our medical professionals.



“Our support for the Sixteenth Street Community Health Center reflects the positive impact the facility has on the lives

of so many Milwaukee residents. For two years, Sixteenth Street has been operating the School-Based Wellness Center for students at South Division High School in Milwaukee. This initiative reflects the Center’s objective to provide essential, primary health care

services to the community beyond their immediate patient population.”

**Cathy Feierstein,
Time Insurance Foundation**



The Sixteenth Street Community Health Center’s Office of Environmental Health will prove to be another example of a public-private partnership that works. The Environmental Outreach Program is among one of the first initiatives of its kind to be established at a community-based clinic. The Center has demonstrated leadership in community-based care and has shown that government should not be the sole provider of health care services to the underserved of our city.”

**Paul Nannis,
Milwaukee City Health
Commissioner**

“The Sixteenth Street Community Health Center is at the forefront of community health. As our health care system changes,

this type of center sets the trend across the country by providing cost-effective services.”

**U.S. Congressman, Jerry Kleczka,
D-Wisconsin**

“The programs and services of the Sixteenth Street Community Health Center provide an innovative approach to care for one of Milwaukee’s underserved neighborhoods and has helped enhance Wisconsin’s reputation in reforming health and social service programs.”

**Ann J. Haney,
State Health Officer, Wisconsin
Division of Health**



DIVERSITY OF CENTER

As a community-based health center, the majority of our clients are faced with the linguistic, cultural and economic barriers that affect the surrounding community. However, the Sixteenth Street Community Health Center's staff are able to break through these barriers and form a communal bond among the different cultures.

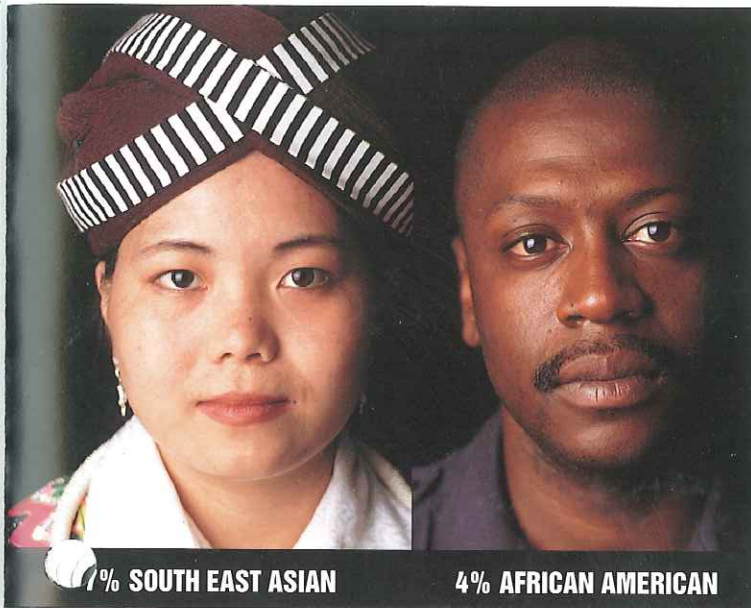
The Sixteenth Street Community Health Center welcomes and serves the culturally diverse people of our neighborhoods. Reflecting our surrounding neighborhood, our patient population consists of 72% Hispanic, 17% White, 7% South East Asian and 4% African American.



For many years, Kayoua and her family lived in a small village in Laos with no access to health care. In 1990, Kayoua, age 40, together with her husband and three children moved from the refugee camps in Thailand to Milwaukee's near south side. When Kayoua was pregnant with her fourth child, she came to Sixteenth Street Community Health Center. At her initial medical visit, with the help of the clinic's Hmong translator, the doctor diagnosed her with a number of health problems, including hepatitis, low iron and diabetes. Throughout the remainder of her pregnancy, Kayoua received WIC services and continued to be followed closely by the clinic's medical providers, perinatal case managers and social workers. Gradually, her energy level and weight returned to normal which resulted in the birth of a healthy baby girl. Today, Kayoua along with her husband and four children, continue to receive ongoing health services at the Sixteenth Street Community Health Center. She is eternally grateful to the clinic for her improved health.



Due to the diverse cultural backgrounds of our clients, our staff must work together as a team in order to fulfill each patient's specialized health care needs. Our providers have learned how to treat diseases and medical conditions that other health providers may never encounter.



To serve the linguistic needs of our client base, we offer services in English, Spanish, Hmong and Laotian. Seventy percent of our staff is bilingual in Spanish and English, and on-site translators are available in Hmong and Laotian.

In addition to linguistic barriers, our clients face a variety of economic challenges. Approximately 70% of our clients have incomes below the poverty level. Common problems associated with poverty include poor housing conditions, lack of health insurance, environmental health hazards, poor nutrition, crime and violence. Working together, our staff serves as advocates for families in our neighborhoods, providing them with appropriate treatment, support and referrals.



PROGRAMS

The Sixteenth Street Community Health Center offers a wide array of essential health and human services to our culturally diverse clientele. Our programs include: Primary Health Care, Health Education, Social Services, Case Management, Women, Infants & Children Program, School-Based Health Services and Environmental Health Services. Individuals and families can fulfill virtually all of their health and human service needs at our facility. All services are provided in the client's primary language.

PRIMARY HEALTH CARE



The Center provides Primary Health Care Services in five

different medical specialties including: pediatrics, family practice, internal medicine, obstetrics and gynecology. Hospital care is provided through St. Mary's Hospital, Children's Hospital and Sinai Samaritan.

HEALTH EDUCATION PROGRAM



Our Health Education Program focuses on empowering individuals to make intelligent decisions about their health. Health information is received through one-on-one sessions and group classes. Some of the health issues addressed are nutrition, family planning, reproductive health, prenatal care, breastfeeding and parenting.

SOCIAL SERVICES

The Social Services Department provides a variety of services to assist individuals and families in dealing with serious social, mental health and medical assistance issues. Through one-on-one counseling, treatment, support groups and outside agency referrals, problems such as alcohol and other drugs, housing, domestic violence, legal issues, unemployment and language barriers are addressed.

WOMEN, INFANTS AND CHILDREN (WIC) PROGRAM



The Women, Infants & Children



(WIC) Program provides nutritional education, health service referrals and supplemental foods for pregnant and breastfeeding women, infants and children. Also operating through the WIC clinic, in collaboration with the Milwaukee Health Department and ten other WIC sites, is the community-wide Immunization Program. The Immunization Program identifies children under the age of two and refers them to their primary care

physicians for immunizations.

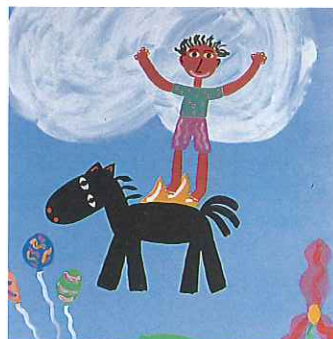
CASE MANAGEMENT AND OUTREACH SERVICES



All encompassing Case Management and Outreach

Services are provided to pregnant women, HIV positive individuals and children who are chronically ill. Our case managers provide specialized care, constant follow-up and outreach to all of our high-risk clients. For parents with their first baby, outreach workers from our First Time Parent Program conduct follow-up home visits to promote healthy family growth and development.

ENVIRONMENTAL HEALTH SERVICES



Our Office of Environmental Health identifies area environmental health hazards which affect local residents,

specifically lead and asbestos. We offer screening, education and treatment of the illnesses that are related to the identified environmental hazards.

SCHOOL-BASED WELLNESS CENTER



The School-Based Wellness Center is located at Milwaukee's South Division High School and is a satellite clinic of the Sixteenth Street Community Health Center. The Wellness Center provides South Division students with referrals, health care, screenings, sports physicals, immunizations, pregnancy testing and STD testing. In addition, the center offers services and referrals that help students with social and mental health problems.

STAFF PROFILES

CHUE LY

Parent Educator



“For 13 years, I have been working with the Hmong and Laotian families of the Sixteenth Street community. Many of these families do not communicate in English, so translating into Hmong and Laotian is a critical part of my job.”

“Through one-on-one consultations at the Center and through visits into clients’ homes, I educate families on the different aspects of parenting. In addition, I teach

group educational sessions which focus on prenatal care, labor and delivery, breastfeeding and natural family planning.”

“I am able to apply the experience I gained as a nurse in my native country of Laos to help the underserved who live right here in Milwaukee. The methods by which the information is communicated have been well accepted by our patients.”

“Everyday, I see the difference our center makes in the lives of the many people in our community.”

“Since I’ve been employed at the Center, I have noticed significant improvement in how parents are taking care of themselves and their children.”

LAURA VARGAS

Director of Social Services



“When I started at the Sixteenth Street Community Health Center, I was the only social worker. As a result of the increased needs of our clients, social services has grown to a

oth department of eight.

We are devoted to promoting the social well-being of individuals and

families who live in our surrounding area by making a variety of services, information,





and referrals available to them.”

“Our department assists clients with basic needs from applying for health insurance and lack of transportation to more serious problems like drug and alcohol abuse, domestic violence, depression and housing.”



“Working as a social worker at Sixteenth Street has been rewarding both professionally and personally. Everyday, I see the difference our center makes in the lives of the many people in our community.”

DR. LISA STUKENBERG

Pediatrician



“Providing services to children of diverse cultural and economic backgrounds, is what makes working at the Sixteenth Street Community Health Center so challenging. Though my primary focus is to assure that our young patients are medically healthy, the main goal is to help parents improve their children’s overall well-being by taking advantage of all the services our Center has to offer.”

“Forty-five percent of our patients are under the age of 11 years. Since my experience working in the inner-city of Milwaukee during my residency, I have always been interested in working with children of underserved communities who may have no other access to health care.”

“Everyday, I treat more than 20 children who may require different medical care based on their cultural

back-ground.”

“Working at Sixteenth Street Community Health Center has given me the opportunity to do something meaningful with my life.”





BOARD OF DIRECTORS

Mike Arnow

Luis A. Garza

Jim Hempel

Ken Herro

Larry Kabins

Simon Martinez

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Patricia Peralta

Maria Rodriguez

Patricia Villareal

Paul Westrick

FINANCIALS

BALANCE SHEETS

March 31, 1995 and 1994
As Audited by Conley, McDonald and Co.,
Certified Public Accountants and Consultants

ASSETS	1995	1994
CURRENT ASSETS		
Cash and cash equivalents.....	\$1,089,695	\$ 684,814
Accounts receivable:		
Patients.....	519,149	390,185
Less allowance for doubtful accounts.....	(121,575)	(180,856)
Employees.....	561	88
State of Wisconsin:		
FQHC Medicaid reimbursement.....	210,000	150,000
Parenting Grant.....	5,207	
Prenatal Care.....		5,761
SLIAG Grant.....		4,996
Other.....	41,558	59,691
All Kids Count Immunization Project.....	8,592	
Contributions receivable.....	27,000	47,000
Prepaid expenses.....	87,005	66,740
Total current assets	1,867,192	1,228,419
FIXED ASSETS, AT COST		
Land and improvements.....	473,927	443,597
Buildings and improvements.....	2,930,252	2,880,149
Equipment.....	853,549	698,214
Construction-in-progress.....	3,400	73,039
	4,261,128	4,094,999
Less accumulated depreciation.....	688,763	533,995
	3,572,365	3,561,004
OTHER ASSETS	15,632	18,744
	\$5,455,189	\$4,808,167
LIABILITIES AND FUND BALANCE		
CURRENT LIABILITIES		
Current portion of long-term debt.....	\$ 61,603	\$ 50,645
Accounts payable and accrued expenses.....	195,439	378,668
Deferred public support and revenue.....	145,258	172,784
Total current liabilities.....	402,300	602,097
LONG-TERM DEBT, less current portion	488,048	645,366
FUND BALANCE		
Restricted.....	456,062	456,062
Designated by the governing board.....	2,509,629	1,940,550
Undesignated.....	1,599,150	1,164,092
	4,564,841	3,560,704
	\$5,455,189	\$4,808,167





SPECIAL THANKS

Our thanks go to the 115 individuals who are a part of the Sixteenth Street Community Health Center staff. Without their commitment and dedication, we would not be able to meet the needs of the growing number of clients we serve.


The Sixteenth Street Community Health Center Supporters

(Contributions and Grants \$1000 and over)

AHEC - Milwaukee Area Health Education Center, Inc.
Allen-Bradley Co.
American Family Insurance
Aurora Health Care
Bank One
Blue Cross & Blue Shield United of Wisconsin
Children's Hospital of Wisconsin
Common Council Task Force on
Sexual Assault & Domestic Violence
Environmental Protection Agency
Family Health Plan
Helen Bader Foundation
Humana of Wisconsin
MGIC Health Services
Managed Health Services
Medicomart Inc.
Michael, Best & Friedrich
Miller Compressing Co.
Miller Brewing Co.
The Milwaukee Foundation
Milwaukee Healthy Women and
Infants Project
Northwestern Mutual Life
North Shore Junior Women's Club
PrimeCare Health Plan
Roundy's
St. Anthony Foundation
St. Mary's Hospital
State of Wisconsin :
Office of Children, Youth and Families
Maternal Child Health
Women, Infants & Children Program
Time Insurance Foundation
U.S. Department of Health and Human Services :
Bureau of Primary Health Care
Center for Disease Control
Center for Substance Abuse and Treatment
United Way of Greater Milwaukee

Annual Report Recognition

HM Graphics - Printing • Jim Moy - Photography • Cory Haywood - Building Illustration
Lisa Moy / MOY CO. Creative Director • *poorhouse* - Computer production
Rensik Mueller & Associates - copy/PR • Joni Goldman - Featured Artwork

A special recognition to  for underwriting the cost of our Annual Report.



